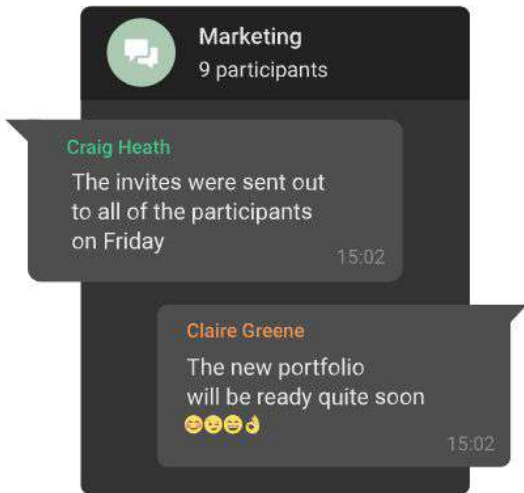# TrueConf Server 5.0 Update

New features for users and admins

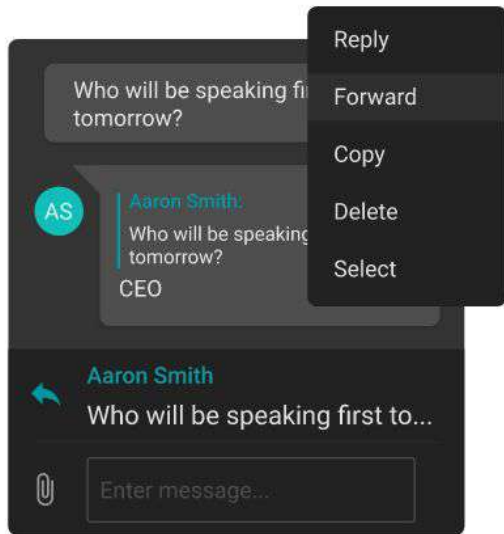*Starts at 2 PM UTC (9 AM EST) on 26th January 2022*

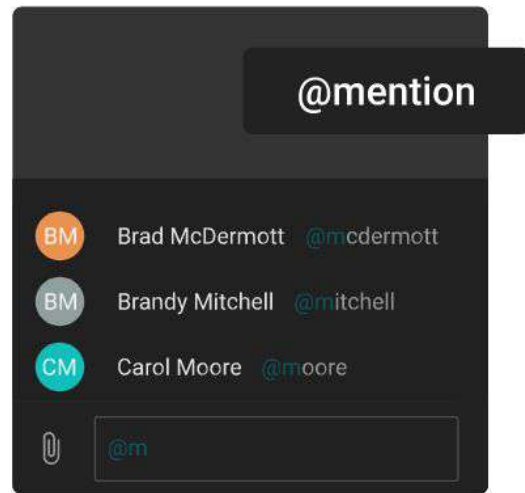# Receive calls and messages on all your devices

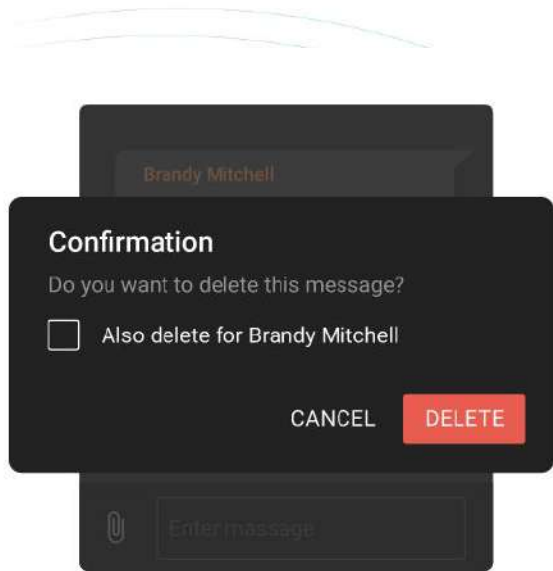# Advanced team messaging capabilities

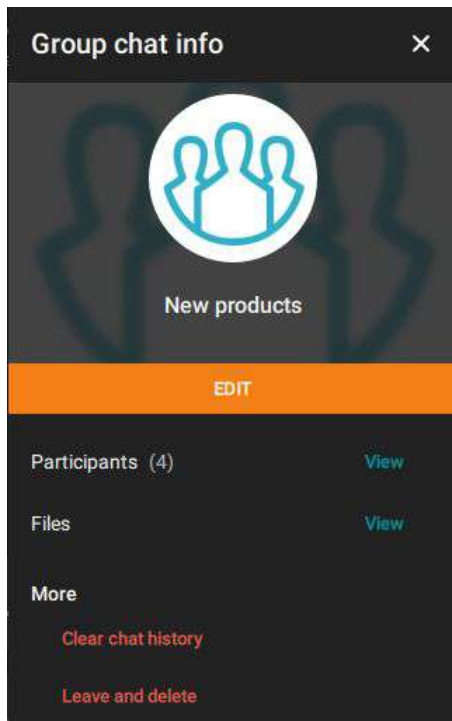

Group and personal chats

Edit, reply & forward messages

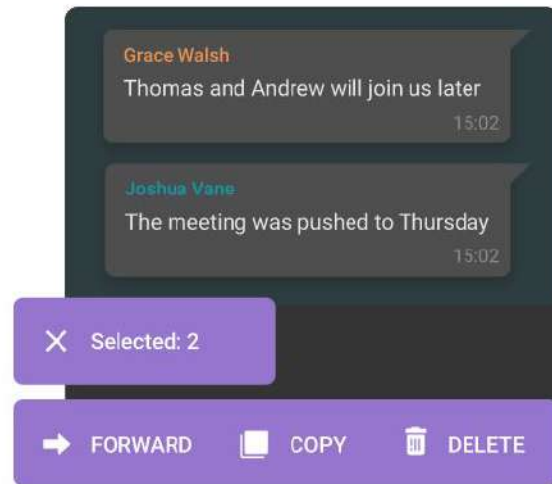Tag your colleagues

TrueConf

Chat management
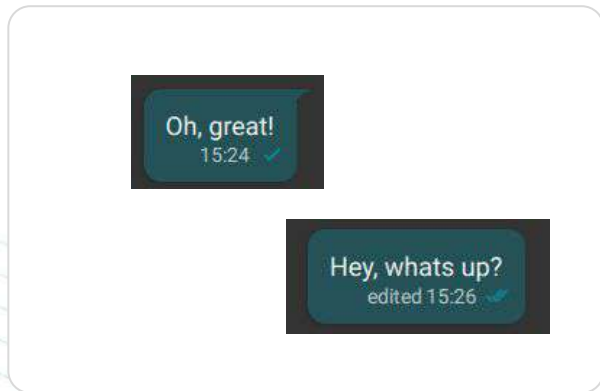

Local and global delete for messages
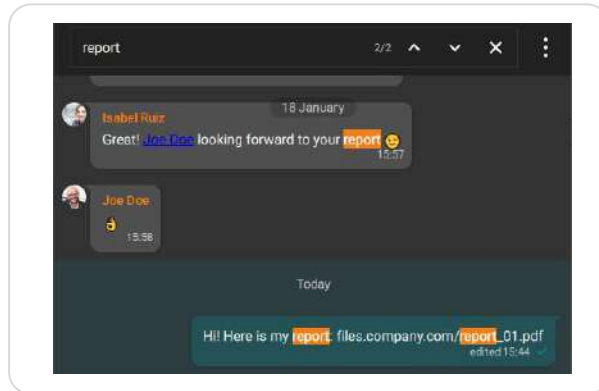
Group chat management
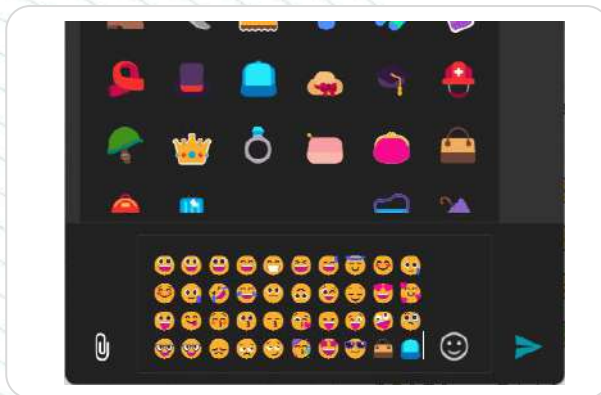
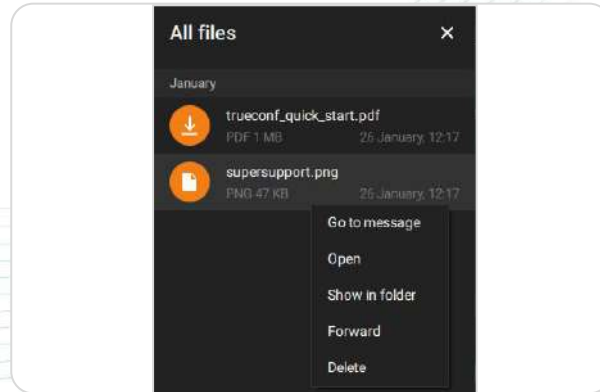Bulk actions on multiple messages

Track message statuses

View sender actions (Seen, Edited)

Search for messages

Full emoji support

Viewing the chat files storage

TrueConf

Quick Guide for New Users

New user statuses

- 🟢 – online

- 📱 – online from a smartphone or tablet

- 💼 – online from a hardware or software SIP/H.323 endpoint

- ⭐ – participates in a conference as its owner

- 🟠 – busy (in a video call or conference)

- 🟣 – away (automatically set after some period of inactivity, the default value is 15 minutes)

- ⭕ – authorized in the mobile app, but the application is not running

- ⛔ – do not disturb (can be set manually in the profile)

- 🔴 – offline

- ⚫ – unknown status

TrueConf

New Information dashboard
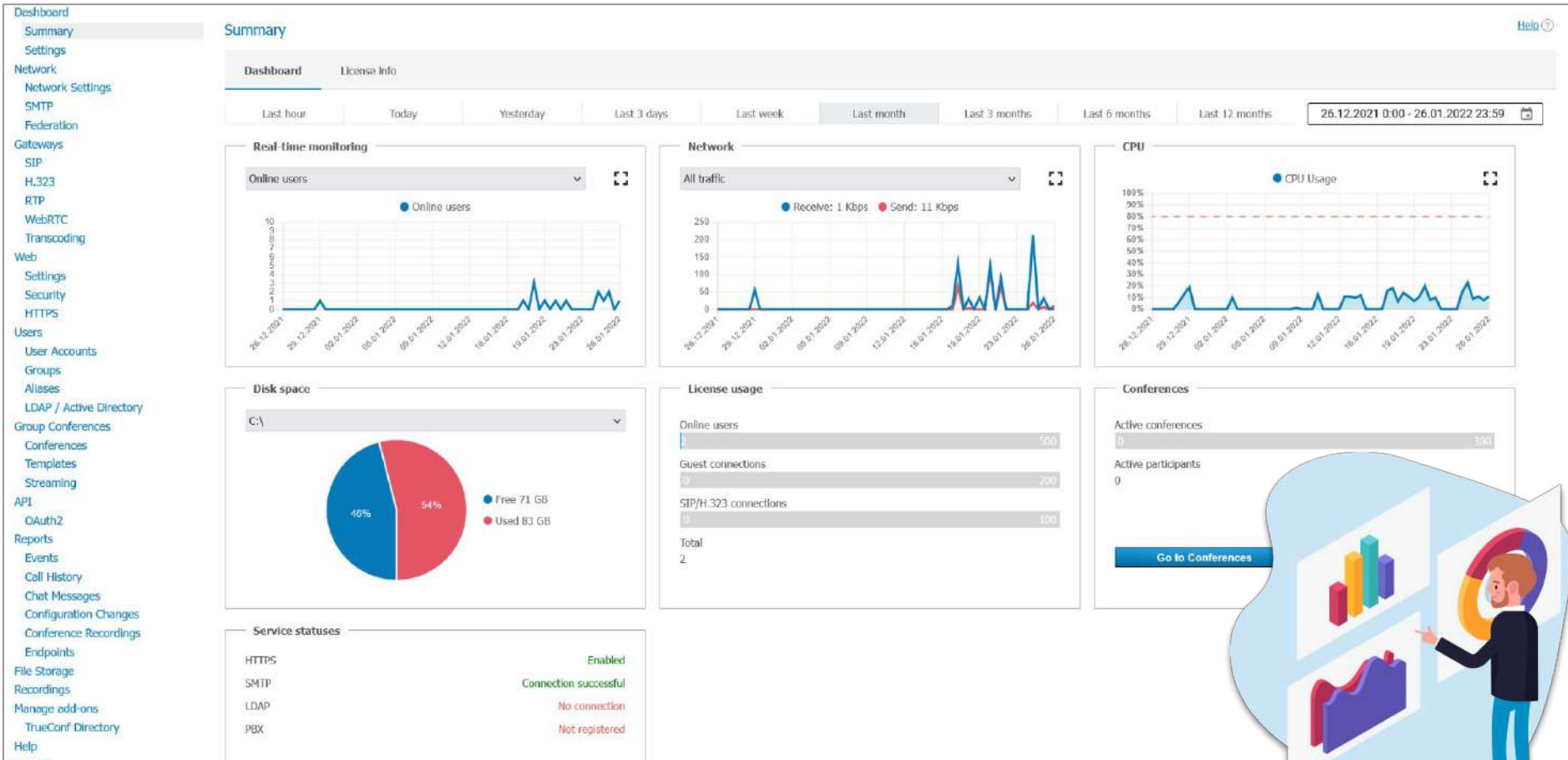
PIN-protected conferences

Set external NAT IP address for SIP/H.323

Automatically disable participants' AV devices on entry

Meeting location info

In the control panel

On the conference page

Two New layouts

Conference

| General | Participants(2) | Layout | Advanced |

Select the layout:

For all participants ▾   🗑 REMOVE   + ADD

Select the layout type

Select the number of video windows

2 ▾

☐ Add content window

Preview video windows
Move a video window to change window order in the layout, double click to set/discard a priority window

⛶ FULL SCREEN

AUTO-FILL LAYOUT   **CLEAR ALL VIDEO WINDOWS**

TrueConf

New layouts
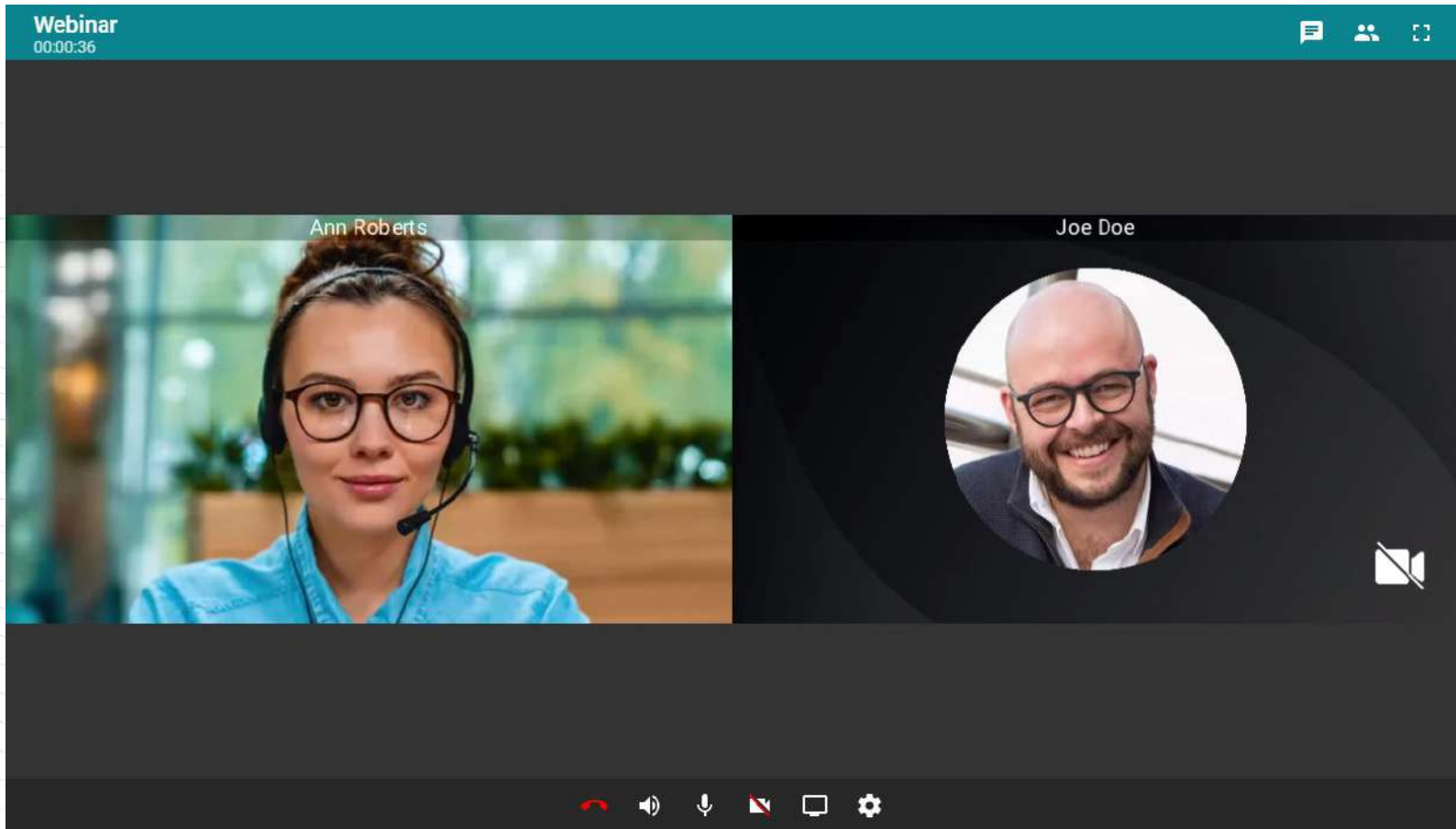
Avatars Mixed into H.323/SIP Layouts

Real-time conference management

In the control panel

In the user personal area and application scheduler

Information   Participants(1/9)

Webinar

Conference ID	\c\8894986962
PIN	480088
Owner	Isabel Ruiz
Type and Mode	Private, Role-based 36x60
Meeting location	6206 Wedgewood Rd, Bethesda, MD 20817, USA
Integration	Available options

Hide conference details

Conference Manager

Real-time meeting management

Stop

Add participants

Go to the conference page
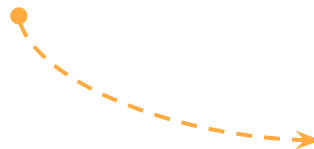
Webinar
Room

Participants:	2 users
ID:	\c\8894986962
PIN:	480088
Owner:	Isabel Ruiz
Type:	Private conference
Mode:	Role-based,36x60
Meeting location:	6206 Wedgewood Rd, Bethesda, MD 20817, USA
Conference page:	http://10.120.1.141 /c/8894986962

CONFERENCE MANAGER

CONNECT TO THE CONFERENCE

CHANGE SETTINGS

END

TrueConf

More responsive and friendly UI

Desktop

Smartphone

TrueConf
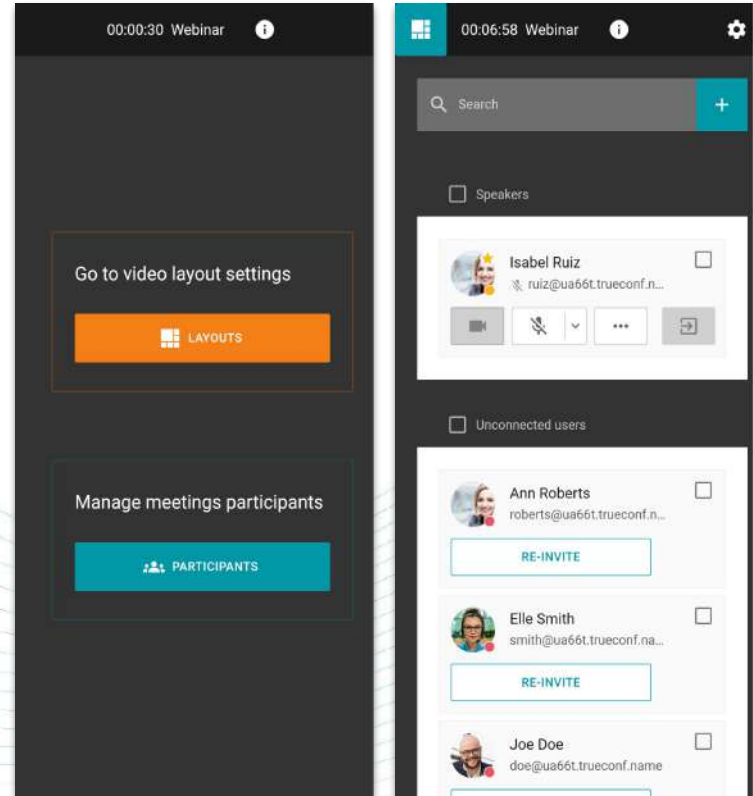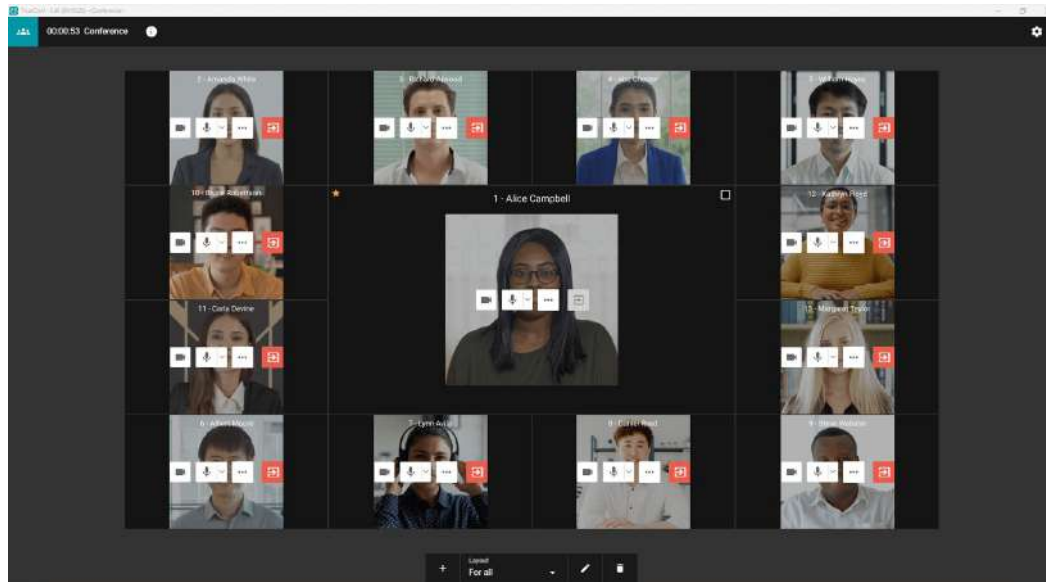
Conference Join Process Updated

Join meetings seamlessly with TrueConf launcher

QR-codes for Mobile Attendees
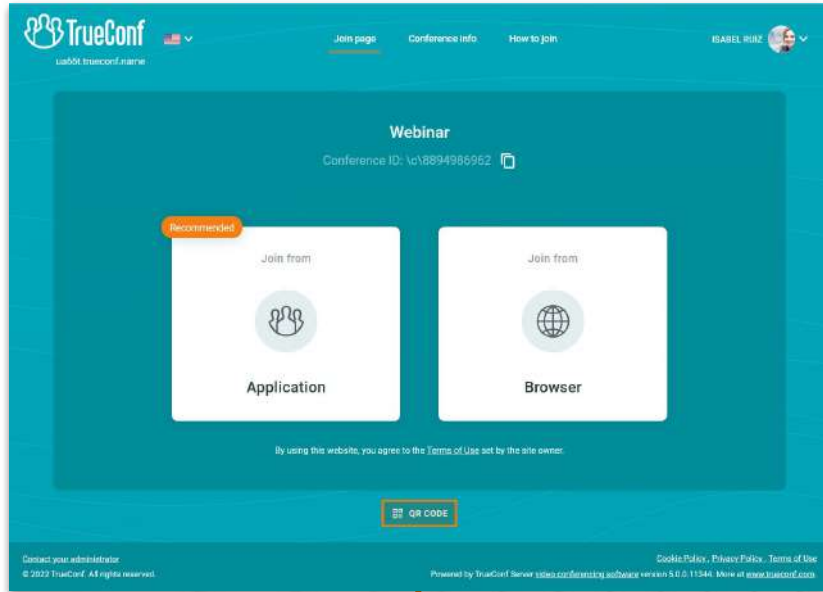
Compliance with data sovereignty regulations

TrueConf — video.server.name — System ▼

SIP
H.323
RTP
WebRTC
Transcoding
Web
Settings
Security
HTTPS
Users
User Accounts
Groups
Aliases
LDAP / Active Directory
Group Conferences
Conferences
Templates
Streaming
API
OAuth2
Reports
Events
Call History
Chat Messages
Configuration Changes
Conference Recordings
Endpoints
File Storage

Choose a file   No file chosen   **Upload**   **Set by default**

The logo must be on a transparent background in PNG, with maximum resolution 270x80 and no more than 1 MB.

Personal data processing

To comply with local regulations, you can display additional legal documents describing data processing policies of your company on TrueConf Server public webpages. Please note you will need to add these documents on your own.

☐ Display cookie notification
You can edit the document text in the table below

These documents will be displayed on public web pages

Document title	Display link	Action
Cookie Policy	☑	Edit
Privacy Policy	☑	Edit
Terms of Use	☑	Edit

Add document

Additional information

☑ Display the Help button on the guest page to show additional information from the administrator.

B *I* U S̶ ≔ ≡ ⇤ ⇥ Normal ⇕ ≡ 𝐼ₓ

Additional info for guest users

Edit and post legal documents

Additional information display on the guest page

TrueConf video.server.name System ▼

These documents will be displayed on public web pages

Document title	Display link	Action
Cookie Policy	☑	Edit
Privacy Policy	☑	Edit
Terms of Use	☑	Edit

Add document

Additional information

☑ Display the Help button on the guest page to show additional information from the administrator.

B I U S S̶ ≝ ≡ ⫷ ⫸ Normal ⇕ ≡ 𝑇ₓ

Additional info for guest users

How to record webinar
Thanks to TrueConf, you can securely capture meetings with a simple click and save them for future viewing. What's more important, the recordings will also include all the shared content.

Below you can read how to record conferences using TrueConf desktop client.

During a call or conference, click on the button ••• and choose **Video recording**. In the pop-up window, click 👥 in the upper left corner to select the recording source, specify the

Apply

Left sidebar navigation
- H.323
- RTP
- WebRTC
- Transcoding
- Web
  - Settings
  - Security
  - HTTPS
- Users
  - User Accounts
  - Groups
  - Aliases
  - LDAP / Active Directory
- Group Conferences
  - Conferences
  - Templates
  - Streaming
- API
  - OAuth2
- Reports
  - Events
  - Call History
  - Chat Messages
  - Configuration Changes
  - Conference Recordings
  - Endpoints
- File Storage

Additional information display on the guest page

Chat pass through for TrueConf MCU Meetings

Edit conference description for ongoing meetings

And more!

- The date picked in the calendar is now automatically inserted in the input field for the conference start date.

- The minimum password length has been raised to 6 characters when the password is changed in the personal area.

- Users can now receive a conference invitation call when signing in a device even though the call was initially made to a different device.

- Automatic time-zone detection for TrueConf Server administrators.

- Redesigned widget for selecting time intervals (the Reports section of the control panel)

- Unicode characters support for display names in the video layout (available for Arabic, Armenian, Georgian, Hebrew, Khmer, Laos, Thai, Korean, Japanese and Chinese)

TrueConf

What do I need to do before the update?

1. Check if your license permits you to update TrueConf Server (read TrueConf update policy)

2. If your TrueConf Server version is below 4.7.3, you need to update your server. Please contact our technical support team for more details.

3. We strongly urge you to make a reserve copy of your TrueConf Server instance before updating. Check out our guide about [moving TrueConf Server to a different PC](#).

4. When updating to v. 5.0, your hardware key will stop working, even if you have previously used the beta version of Trueconf 5.0. You will have to contact your manager or technical support team to request a new hardware key that can be used to re-register your TrueConf Server instance.

5. Chat history from TrueConf Server 4.7 cannot be moved. Sad but true.